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First, we would like to thank you for all of your support for the National Grid Residential High Efficiency Heating Equipment Rebate Program! This program has been a HUGE success! We have processed a record amount of rebates for this program, so again many thanks for your efforts and support.

As you may be aware, National Grid's Energy Efficiency programs are funded by the Systems Benefit Charge (SBC) and we are granted a certain amount of funding to run our programs. Unfortunately, once funding has been depleted we are required to suspend the program.

Due to overwhelming customer response, National Grid's Residential High Efficiency Heating Program in Upstate New York has reached its target and fully allocated its incentive funding. As a result, this program is suspended effective April 5, 2010. National Grid will honor completed and eligible rebate applications received on or before April 5, 2010. Unfortunately, we will not be able to honor incomplete rebate applications requiring additional information or rebate applications received after April 5, 2010.

While this program is suspended, we do have many new programs that will be launched within Spring 2010. As always, please continue to check out our website for any and all information regarding our Energy Efficiency Programs at [www.powerofaction.com](http://www.powerofaction.com).